



# FREIGHT & DELIVERY CHARGES:

## FREIGHT

- **FedEx Ground and Common Carrier Shipments** – \$150 minimum net invoice is required for pre-paid freight on all orders. Worldwide considers each product category as a separate order. If \$150 minimum invoice is not met, Worldwide will charge actual freight charges. Common carrier deliveries are required if shipping dimensions exceed 108" in length. A \$95 minimum net charge will be added to the invoice where the blind length exceeds 90". Common carrier shipments are pre-paid for individual orders over **\$1200**; over-size surcharges still apply.
- **Drop Shipments** – Actual freight charges are added to invoice for parcel delivery and common carrier shipments.
- **Worldwide Truck Delivery** – All deliveries on Worldwide truck will be charged the Commercial Delivery Address handling charge plus a \$25 delivery charge per delivery.
- **Residential and Self-Storage Common Carrier Shipments** – Every order that requires a common carrier delivery to a Residential Delivery Address or a Self-Storage facility will incur a \$60 surcharge. Residential Delivery Address will be determined by the Common Carrier Company.

### ALL OVER-SIZE PARCEL & COMMON CARRIER SHIPMENTS ARE SUBJECT TO THE SURCHARGES LISTED BELOW

#### • FED EX & UPS GROUND DELIVERIES FROM PHILADELPHIA, PA

- Any blind/shade under 40" in width or length will not incur an over-size shipping surcharge
- Any blind/shade over 40" and under 90" in width or length will incur an additional \$10 surcharge for every **(2)** units, plus applicable handling surcharge
- Any blind/shade over 90" and under 100" in width or length will incur an additional \$95 surcharge for every **(2)** units plus applicable handling surcharge

#### • COMMON CARRIER DELIVERIES FROM PHILADELPHIA, PA

Blinds Size	Units	Surcharge
Over 90" - Under 138"	1-24	\$95
Over 90" – Under 138"	25 and over	Quote Required
Over 138" – Under 240"	1-24	\$175
Over 138" – Under 240"	25 and over	Quote Require
Over 240"		Quote Required



## FREIGHT & DELIVERY CHARGES:

- **FedEx & UPS Ground Deliveries for Harborview Basswood, Premium Aluminum, Capri Sheer Shading, & Revolve Transition Shades**

- Applicable Handling Charge applies

- **Oversize Deliveries for Harborview Basswood, Premium Aluminum, Capri Sheer Shading, & Revolve Transition Shades**

- Premium Aluminum \$95 for every **(3)** blinds over 90"
- Capri Sheer Horizontal \$95 for every **(2)** shades over 90"
- Capri Sheer Vertical Applicable Freight Charge
- Harborview Basswood \$95 for every **(2)** blinds over 90"
- Revolve Transition \$35 for every shade of 80"

- **SHIPPING AND HANDLING CHARGES**

- Parts and Components – applicable freight charge applies
- Vertical Blinds - **\$10/blind**
- All other blinds and shades –
  - **\$5.00/blind for Commercial Delivery Address with a minimum of \$10.00 and a maximum of \$75.00**
  - **\$7.00/blind for Residential Delivery Address with a minimum of \$14.00 and a maximum of \$75.00**

Worldwide will defer to FedEx Ground designations in determining which addresses are commercial and residential

### ORDER RE-SHIPS

- Re-ships due to incorrect address or refusal at time of delivery will incur actual freight charges. If common carrier deliveries need to be scheduled please inform customer service at time of order.

- **FREIGHT DAMAGES**

- **FedEx & UPS Ground and Common Carrier Shipments** – If you suspect freight damage please accept the package, however you **MUST** sign the common carrier or FedEx bill as product was received damaged. After signing, please inspect product for issues and photograph evidence before calling Customer Service to report damage. Customer Service will advise you if we want the product sent back to Worldwide for repair or if we will replace product. All damaged product must remain in your possession until Customer Service approves disposition. **WORLDWIDE WILL NOT BE RESPONSIBLE FOR DAMAGE IF CUSTOMER DOES NOT SIGN THAT PRODUCT WAS DAMAGED ON DELIVERY OR IF CUSTOMER HAS SELF STORAGE FACILITIES WHERE OTHERS RECEIVE DELIVERY AND DO NOT SIGN PRODUCT AS DAMAGED.** If you discover concealed damage, retain all packing materials and contact Customer Service. Damage must be reported within 10 business days or Worldwide will not be responsible.