



## PLEASE READ NEW FREIGHT POLICY:

### FREIGHT

- ◆ **FEDEX GROUND AND TRUCK SHIPMENT** \$150 minimum net invoice is required for pre-paid freight on all orders where shipping dimensions do not exceed 85" in length. Worldwide considers each product category as a separate order. If \$150 minimum invoice is not met, Worldwide will charge actual freight charges. Truck deliveries are required if shipping dimensions exceed 92" in length. A \$120 net charge will be added to the invoice where the blind length exceeds 92" and net invoice is less than \$1000. Truck shipments are pre-paid for individual orders over \$1000.
- ◆ **DROP SHIPMENTS** Actual freight charges are added to invoice for parcel delivery service and truck shipments.
- ◆ **WORLDWIDE TRUCK DELIVERY** All deliveries on Worldwide truck will be charged the handling charge plus a \$25.00 fuel surcharge per delivery.
- ◆ **RESIDENTIAL AND SELF STORAGE TRUCK DELIVERY** Every order that requires a truck delivery to a residential address or a self storage facility will incur a \$60 surcharge. Residential address will be determined by common carrier.

### SHIPPING AND HANDLING CHARGES

- ◆ Parts or components - applicable freight charge
- ◆ Vertical Blind - **\$10.00/blind**
- ◆ All other blinds and shades - **\$5.00/blind for Commercial Delivery Address with a minimum of \$10.00 and a max of \$75.00**  
**\$7.00/blind for Residential Shipping Address with a minimum of \$14.00 and max of \$75.00**  
Worldwide will defer to FedEx Ground designations in determining which addresses are Commercial or Residential.
- ◆ **OVERSIZE HORIZONTAL BLINDS/SHADES** Each blind over 85" in width will incur a \$70 freight surcharge. If there are multiple oversize blinds/shades on the same order, we will contact you to discuss shipping options.
- ◆ **OVERSIZE VERTICAL BLINDS** Each blind over 85" in width or length will incur a \$70 freight surcharge. If there are multiple vertical blinds on the same order, we will contact you to discuss shipping options.

### FREIGHT DAMAGE

- ◆ **FEDEX GROUND AND TRUCK SHIPMENTS** If you suspect freight damage please accept the package, however you must sign common carrier freight bill product was received damaged. After signing for damage please inspect product to see what was damaged. Then call customer service to report damage. Customer service will report damage to common carrier and advise you if we want product sent back to Worldwide for repair or we will replace product. All damaged product must remain in your possession until customer service gives you disposition. **WORLDWIDE WILL NOT BE RESPONSIBLE FOR DAMAGE IF CUSTOMER DOES NOT SIGN THAT PRODUCT WAS DAMAGED ON DELIVERY. WORLDWIDE WILL ALSO NOT ACCEPT RESPONSIBILITY FOR DAMAGE IF CUSTOMER HAS SELF STORAGE FACILITIES WHERE OTHERS RECEIVE DELIVERY AND DO NOT SIGN THAT PRODUCT IS DAMAGED ON DELIVERY.** If you discover concealed damage, retain all packing materials and contact customer service. Damage must be reported within 10 business days or Worldwide will not be responsible.